

## Who is ParkEMU?

ParkEMU is responsible for the majority of the operation of Eastern Michigan University's parking system, including management of the permit system, parking enforcement, customer service, motorist assistance and most parking facility maintenance. The parking system is comprised of over 9,000 parking spaces spread throughout 57 parking lots and 2 parking garages. ParkEMU is committed to delivering the highest quality parking experience, while utilizing state of the art technologies to the Eastern Michigan University campus.

## Where can I Park?

Your parking permit will give you permission to park in the parking lots throughout campus that correspond with the permit you purchase. Alternatively, parking can be purchased by the hour in a paid parking lot or metered parking space. Please visit [www.ParkEMU.com](http://www.ParkEMU.com) to reference the parking map.

## How do I purchase a parking permit?

Students and Graduate Assistants may purchase the applicable student permit for fall. Fall semester permits will be available to purchase through the ParkEMU website beginning Monday, August 13, 2018. You can purchase a permit by selecting the "Permit" tab on the website, then select "Student Permit", which will open a new page with all of the available permits listed along with the pricing for the permits. Once the proper permit is selected, you will enter your Emich user ID and password for verification to purchase the permit. You will then enter your vehicle information, license plate number and payment information to purchase the permit. Cash/checks are not accepted when purchasing permits. Once purchased, the license plate number will be in the ParkEMU LPR system and recognized as a valid permit pass holder. **A physical hang tag is not required with the new LPR system and you do not need to visit the parking office after you purchase your permit.**

## How can I pay for my parking permit?

ParkEMU only accepts credit or debit card for parking permit payment. **You may not place your parking permit on your Emich account, however the financial aid refund can be used toward purchasing a permit.**

## When are parking rules enforced?

Enforcement occurs 24 hours a day, 7 days week, including University holidays. A vehicle will be issued a citation once every 4 hours. It is important to purchase either hourly parking or a parking permit prior to arriving on campus to avoid citations.

## What is LPR (License Plate Recognition)?

ParkEMU will be installing a LPR system in Fall, 2018. The system will track permit holders and efficiently monitor parking spaces, while giving the parking office the ability to effectively issue citations to any parkers not permitted in a specified parking zone. ParkEMU vehicles will be outfitted with the LPR tracking technology, which utilizes license plate numbers so that hang tags are not required. Parkers are strongly encouraged to pull forward into parking spaces, rather than to back into parking spaces.

## Who do I call for assistance with registering for my permit?

You can call the ParkEMU customer service center at (734) 217-4890 with any questions.

## Can I pay for multiple semester permits at once?

Permits may be purchased prior to each semester once they are released for purchase online. Permit registration is typically available one or more weeks prior to the start of each semester.

## What should I do if I drive multiple cars to campus?

ParkEMU allows you to include up to two vehicles on each permit, although only one such vehicle may be parked in the corresponding parking lot at any one time. You are able to update these license plates as often as you'd like through your online account with ParkEMU (found on [www.ParkEMU.com](http://www.ParkEMU.com)). Please note that vehicles registered for the permit **MUST** be driven by the student permit holder and that permits are non-transferable.

## Can I park on West Campus and take the shuttle to Main Campus?

As of September 1<sup>st</sup>, 2018, the Rynearson permit will be available each semester at a cost of \$30 per permit. Shuttle service is still available to take parkers to campus, free of charge.

## Who can I contact for vehicle assistance?

ParkEMU provides limited vehicle assistance services, including jump starts, tire changes and more. These services are provided between normal business hours (Monday through Friday from 8:00am to 5:00pm). Please call the ParkEMU office if you need assistance.

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### ParkEMU Contact Information

Website: [www.ParkEMU.com](http://www.ParkEMU.com)  
Email: [ParkEMUhelp@LAZParking.com](mailto:ParkEMUhelp@LAZParking.com)  
Help Line: 734-217-4890

Customer Service Center  
1200 Oakwood  
Ypsilanti, MI 48197